🔒 Important information! 🔒

GMX

Recovery sheet for encrypted communication

Please store this document in a safe place!

Recovery code   Creation date: 11/23/2024

sj623 - ffrs4 - 1gpun - cuc4g - mj0j2 - 1

Recover encrypted communication

If your encrypted communication is no longer working, e.g.:

- because you forgot the password to your key
- because of problems with the browser extension
- for other reasons

Please check the settings in your account under:

Inbox > Settings > Security > Encrypted communication.

Encrypted communication on other devices

On a different computer

For the installation on other computers, enter the recovery code in the settings under:

Inbox > Settings > Security > Encrypted communication.

On mobile devices

Scan the QR code with your mobile device.

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Hints for encrypted communication with GMX

GMX

Encrypted communication with GMX is a PGP-based procedure. It enables you to send encrypted emails and, at the same time, ensures that only you and the recipient are able to read them.

Backup of your data

- To back up the data that is important for encrypted communication (e.g. key password), the data will be saved encrypted on our GMX servers by our security partner Mailvelope.
- If you would like to exclusively save your data locally on your computer, you will find this option in the encrypted communication settings of your GMX account.
- *Please be aware*: Without a backup, your encrypted messages cannot be decrypted again in case you lose your key password or in case of a defective device or problems with the browser extension!

Recovering data

- The backup of your data can only be decrypted with the help of the recovery code on this recovery sheet.
- *Recommendation*: Store a print-out of this document in a safe place and make sure no one else has access to the recovery code.

Encrypted communication with other contacts

- You can communicate securely with other contacts if they are also using encrypted communication (PGP).
- Other GMX users who are using the PGP procedure of GMX can be directly found in a central directory in your GMX account. If you do not want to have any entries in this directory, please deactivate this function in your GMX account settings.
- In your encrypted communication settings of your GMX account, you have the possibility to invite additional contacts to use encrypted communication via PGP. Contacts that have already been invited successfully can be recognized by the padlock icon next to the email address.
- *Recommendation*: With GMX contacts you can be sure that the users displayed are in fact valid users. You should, however, always verify the identity of contacts with an email address from another email provider.

Setting up encrypted communication on other devices

- *In general, it is important*: Only set up encrypted communication on secure devices that cannot be accessed by strangers.

You can find more information and setting options in your GMX account under *Inbox > Settings > Security > Encrypted communication*.

Important information!